

BEFORE YOU CREATE A VCU-OWNED SOCIAL MEDIA ACCOUNT

CONSULT WITH VCU ENTERPRISE MARKETING AND COMMUNICATIONS SOCIAL MEDIA TEAM REGARDING YOUR DEPARTMENT SOCIAL MEDIA STRATEGY AND PLAN
ONCE APPROVED, REVIEW AND FOLLOW THE <u>SOCIAL MEDIA</u> <u>GUIDELINES</u> AND ALL RELATED POLICIES, PROCEDURES AND BEST PRACTICES FOR CREATING YOUR SOCIAL MEDIA ACCOUNTS
COMPLETE A <u>SOCIAL MEDIA ACCOUNT APPROVAL FORM</u> IN JIRA
IDENTIFY YOUR SOCIAL MEDIA ACCOUNT ADMINISTRATORS (AT LEAST ONE PRIMARY & ONE SECONDARY).
NOTE: ADMINISTRATORS SHOULD BE FULL-TIME VCU EMPLOYEES (FACULTY/STAFF). STUDENT WORKERS AND INTERNS MAY PROVIDE CREATIVE SUPPORT. HOWEVER, DUE TO THEIR SHORT-TERM ROLES, THEY SHOULD NOT BE CONSIDERED AS AN ADMINISTRATOR OF THE ACCOUNT.
COMPLETE AN <u>ADD ACCOUNT OR ADMINISTRATOR</u> INFORMATION FORM TO RECORD YOUR ACCOUNT AND ADMINISTRATOR INFORMATION
COMPLETE VCU SOCIAL MEDIA ACCESSIBILITY TRAINING WITHIN TALENT@VCU UNDER LEARNING SEARCH (ACCESSIBILITY). THIS TRAINING IS REQUIRED FOR ALL ADMINISTRATORS OF VCU-OWNED SOCIAL MEDIA ACCOUNTS.